



NORFOLK HOUSING ASSOCIATION

# DECEMBER 2023

## CONTACT INFORMATION

1118 Kensington Road NW  
Calgary. AB T2N 3P1

Phone: 403.270.3062

Email: [admin@norfolkhousing.ca](mailto:admin@norfolkhousing.ca)

[www.norfolkhousing.ca](http://www.norfolkhousing.ca)

After Hours Emergency:  
403.651.3717

## OFFICE HOURS:

Monday - Friday  
9:30 am - 4:00 pm

## Upcoming Office Closures:

Office will be OPEN 9:30am-  
12:30pm and CLOSED after  
12:30pm on:

December 8

December 14

December 15

## HOLIDAY CLOSURE:

December 23 - Jan 1



NORFOLK  
HOUSING  
ASSOCIATION

## NHA'S HOLIDAY PARTY!!

**Thursday**  
**14<sup>th</sup> of December**  
**5:30-8:00pm**

CRESCENT HEIGHTS COMMUNITY ASSOCIATION  
**1101 2ND ST. N.W., CALGARY**

## NEED A RIDE?

We have a shuttle but we need to know which buildings and how many people to expect. To use the shuttle you MUST email or call Nick with your RSVP.

## HAVE KIDS?

Santa needs to know so he can bring along some treats! Please email Nick to confirm!

**EMAIL NICK - [nick.m@norfolkhousing.ca](mailto:nick.m@norfolkhousing.ca)**  
**CALL NICK - 403.270.3062**

**WIN PRIZES FOR "MOST  
FESTIVE" DRESSED!!!**



## SUITE INSPECTIONS: WHAT HAPPENS NOW?

Thank you for your help in doing suite inspections! They are important to our ability to maintain your units and the entire building at the standard we do.

Maintenance concerns are addressed based on **health and safety** first and then regular maintenance items afterwards. Once all suite inspections across 6 buildings are complete, maintenance compiles a priority list and then starts checking them off.

This is why it can take a while to get to anything of a more cosmetic nature, or why your unit might not be able to be prioritized ahead of something else. Each building has its' own unique signs of aging and the top concern for maintenance will always be health and safety first.

Maintenance also prioritizes based on weather and access to various parts of the building. As such, the main items being addressed in the coming winter months (across units) are related to countertop, flooring and cabinet upgrades.

### MAINTENANCE TIP

**Please be sure to clean your bathroom fans!**

Without proper cleaning, it can cause mold growth and other issues in the unit. And they may even stop working altogether.

You can clean them with a swiffer duster, a wet cloth, or even a vacuum (use the pointy or brush adjustment).

If you haven't dusted in a while, you can gently remove the cover and submerge in warm, soapy water to clean!



## **WANTED: BUILDING AMBASSADORS**

The position would start January 2024, and will end (or renew) March 31, 2024.

Responsibilities include the following:

- Keep cupboards neat and tidy / let office know when anything needs to be stocked
- Clean debris from lobbies
- Clean debris from parking lots
- Make sure hallways are clear and open / especially accessibility units
- Check and tidy waste areas / ensure proper waste stream management.
- Share community and C\$ info when possible
- Check and tidy laundry rooms (where applicable)
- Cleaning Supplies will be provided

This is around 1-2 hours/week, and pays C\$15/week (paid monthly). We require an email update to be send to [fatime.s@norfolkhousing.ca](mailto:fatime.s@norfolkhousing.ca) with before and after picture if possible every two weeks.

Please email [fatime.s@norfolkhousing.ca](mailto:fatime.s@norfolkhousing.ca) to get started!

## **WANTED: NEWSLETTER DELIVERY**

We are looking for folks who want to deliver newsletters at all of the buildings! Newsletters are picked up at the NHA office and delivered to your building on the first day of each month.

Receive C\$25 per month! Email [fatime.s@norfolkhousing.ca](mailto:fatime.s@norfolkhousing.ca) to get started!



## INTERNET, TV AND PHONE ACCESS FOR LOW INCOME CALGARIANS WITH ROGERS

The City of Calgary has signed a one-year agreement with Rogers Communications that gives thousands of people in the city's Fair Entry program access to lower cost internet, TV and phone services.

Rogers has agreed that if clients are qualified for the city's Fair Entry discounts, they don't have to meet any further screening requirements for its Connected for Success services.

Fair Entry is a city program that provides discounted rates for such things as recreation facilities, transit passes, property tax assistance and parking permits. Eligibility is based on income.

Already part of the Fair Entry Program? Call Rogers to take your next steps!

Curious if you qualify? Go to the City's website and apply!  
<https://www.calgary.ca/social-services/low-income/fair-entry-subsidy.html>



Don't forget that EVERY SATURDAY throughout December (leading up to Christmas), there's tons of fun on in Kensington!

Head to the area in front of the Plaza for access to Santa, sleigh rides, treats, and more!